

Advanced Directives

You have a right to make decisions about the health care you receive now and in the future. An advance directive is a written statement about how you want medical decisions made when you can no longer make them. Illinois has three advance directives: health care power of attorney, living will and mental health treatment preference declaration. Call us at 309-268-3400 about advance directives and how to access the forms you will need if you are interested.

Due to the fact that the Digestive Disease Endoscopy Center is an Ambulatory Surgery Center for the purpose of performing Endoscopy in a safe and uncomplicated manner, we expect that our patients will have excellent outcomes. If the patient should have a complication, they will be transferred to Advocate/BroMenn Healthcare where the hospital's policy on Advance Directives will be followed. Additional information can be obtained at <http://www.idph.state.il.us/public/books/advin.htm>

Disclosure Statement

Digestive Disease Endoscopy Center is an independently owned limited liability company comprised of local area physicians and Advocate/BroMenn Healthcare. Digestive Disease Endoscopy Center operates independently of Advocate/BroMenn Healthcare and was established to provide state-of-the-art cost effective gastrointestinal Endoscopy services in an easily accessible facility.

If you have a concern regarding services or care that cannot be resolved by a staff member, you may request to speak with a manager at: Digestive Disease Endoscopy Center, 1302 Franklin Ave., Suite 1000, Normal IL 61761 (309-268-3400)

You may submit your concerns to: Illinois Department of Public Health: Office of Healthcare Regulation (Deputy Director):
525 W. Jefferson St. 5th floor
Springfield, IL 62761 (800-252-4343) or Office of the Medicare Beneficiary Ombudsman
<http://www.cms.hhs.gov/center/ombudsman.asp>

Revised 5 /12 /2009



Perireland Outpatient Diagnostic Center/Alta
DIGESTIVE DISEASE
Endoscopy Center
1302 Franklin Ave., Suite 1000
Normal, IL 61761



**Patients Rights
& Responsibilities,
Advanced Directives,
&
Disclosure Statement**

Patient Rights

As a patient, or as appropriate, patient's representative you have the following rights:

1. To receive treatment that is respectful of the patient's personal values and beliefs. To receive the best care possible, consistent with the mission and capabilities of the Center.
2. To obtain information about the services received.
3. To make informed decisions regarding your care including the right to accept or refuse treatment.
4. To have all communications and records pertaining to your care treated confidentially.
5. To examine and receive an explanation of your bill regardless of the source of payment. To receive an explanation of the fees for specific services provided in the Center.
6. To receive information from your physician or his designee regarding your after discharge care & following-up activities.
7. To express your grievances and to be informed of the grievance process.
8. To expect emergency procedures to be implemented without unnecessary delay.

9. To receive impartial access to treatment regardless of race, color, sex, national origin, religion, handicap or disability.

10. To expect safe transfer when necessary and to have your records accompany you.

11. To receive care in a safe setting free of abuse or harassment.

12. To personal privacy.

13. To exercise your rights, without being subjected to discrimination or reprisal.

14. To be fully informed about a procedure and the expected outcome before it is performed.

Patient Responsibilities

As a patient you have the following responsibilities:

1. To provide accurate and timely information about health care status, including medications, over-the-counter products, herbal remedies, dietary supplements and past medical history. To report unexpected changes in condition to the responsible practitioner.

2. To be respectful of health care professionals, staff members, property of other persons and the Center.

3. To adhere to the treatment plans recommended by your physician. To cooperate with your physician and Center staff by:

- ◆ Following the policies and procedures of the Center.
- ◆ Following staff directions. (asking questions if something is unclear)
- ◆ Informing someone if you have specific needs or limitations that may require adaptation or if you choose to refuse treatment.

4. To be considerate of other patients in the Center and to direct any family members and or friends to act in a similar manner. (controlling noise, distractions, and avoiding smoking.)

5. To promptly pay for services rendered consistent with your current health insurance plan, including any self-pay portions.

6. To tell your physician about any living will, power of attorney, or other advanced directives.

7. To arrange for a responsible adult to take you home and remain with you for 24 hours if required by you physician.